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Subject: RenAlert Help

Posted by [Weirdo](#) on Wed, 15 Dec 2004 18:01:53 GMT

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Has the almighty Aircraftdestroyer, even read the question. Or anyone else for that matter. Aircraftdestroyer get someone else to take over your Public Relationship job, at least EA's tech support try's to make it look like they want to help.

For some reason the file name is not "renalert933.exe" or whatever you yourself called it, but it's called "418". 418 sounds like an error code. Now you might be right about Windows "More Errors" might be the problem, but at least explain why this wouldn't be with XP. If 418 is an error code it sounds quite common.

My first idea is that 418 is an error code, that might mean something went wrong with the download. But since you have 3 days to download it again, I would at least try a few things out before going again through all that trouble.

It took you 3 days, so something at least has been downloaded.

First let's think positive . maybe something went wrong when you gave the file the name at the start, of the download. So only the filename is wrong. We could make sure something went wrong, by just comparing the official file size (365,373,375 Bytes or 348.45MB) with the file size of the "418" file on your HD.

If those are the same, you can be happy. In that case I would advise trying to rename the extension of the file to .exe and see what happens and try to run it. This is quite a simple solution so I'm shocked nobody else here who thought he should "help this guy" actually thought of that.

If it's not the same size. My advise is get a Download Manager program, and try again. At least a Download Manager could solve the problem when something goes wrong again with the download.

Hope this helped ,and you can read it. I know I might make some spelling mistakes.

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